



## TAKA SRL – COMPANY POLICY

Taka Srl, in pursuit of its growth objectives in the specialized field of manufacturing adhesives, glues, polyurethane adhesives, and chemical products, has identified the following points as the foundation of its company.

### Customer Orientation

Meeting the current and future needs of customers is one of Taka Srl's primary objectives. Long-term success is achieved by gaining and maintaining the trust of customers and stakeholders. Over time, Taka Srl has learned that every interaction with the customer presents an opportunity to create added value for both the customer and the organization.

### Personnel Engagement

The achievement of the goals set by the Integrated Management System depends on the effective communication and sharing of Taka Srl's culture and core values with all personnel, both internal and external. The organization aims to foster a strong sense of responsibility and commitment to compliance at all levels, recognizing the individual contributions of employees toward collective objectives. This is pursued through accountability, continuous professional development, and the exchange of knowledge and experience. Effective coordination of business processes enhances functional collaboration and supports employee motivation in reaching shared goals.

### Stakeholder Engagement

Taka Srl acknowledges that the achievement of its objectives and the fulfilment of stakeholder expectations rely on their active involvement in the processes of the Integrated Management System. In particular, the company values its relationships with suppliers not only based on the quality of products and services provided but also by promoting collaborative relationships that drive mutual continuous improvement and ensure regulatory compliance.

### Activity Integration

To achieve its objectives, Taka Srl is organized around processes in which tasks and responsibilities are interconnected and fully integrated. Management has identified key business processes that are essential for achieving the objectives of the Integrated Management System, ensuring compliance with both voluntary standards adopted by the company (ISO 9001:2015, PdR 125:2022, ISO 2993, ISO 2994) and mandatory regulations (Legislative Decree 231/2001, Legislative Decree 81/2008, EU Regulation 679/2016, among others). The integrated management and monitoring of these processes ensure efficient resource utilization and allow the company to focus efforts on key areas and opportunities for improvement.

### Continuous Improvement

Taka Srl adopts a risk- and opportunity-based approach to process management, enabling the organization to anticipate and respond effectively to changes and developments in internal and external factors that could impact the achievement of its goals. The company is committed to maintaining high performance standards, creating new opportunities, meeting stakeholder expectations, and ensuring regulatory compliance. Management actively promotes awareness and accountability at all levels to support the pursuit of continuous improvement.

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**TAKA SRL'S MANAGEMENT**